

# Guide to Payroll for Employees, Line Managers, SDAs and HR Operations

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#### Introduction

This guidance document has been written to support employees, Line Managers and School/Department administrators with the Payroll end-to-end business process and details the main business scenarios within the University of Edinburgh. Payroll processes are those that relate to the payment of permanent, fixed term appointments including guaranteed hours, tutors and demonstrators, annualised and fractional contracts as well as casual workers, external examiners, taxable scholarships, overtime, additional payments, allowances.

The guidance has been written by stage in the process and with the key roles involved in the process in mind. The responsibilities of the Payroll Team, Pensions, HR Operations, Finance Systems, and Employees are outlined. Responsibilities of the Line Manager/ Hiring manager and School or Department Administrator may vary in this process between Colleges, Schools and Professional Service Group Departments. Employees should contact their local contacts to understand the process and responsibilities within the areas they support.

## Glossarv

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Additional Post	The process of adding another assignment to an employee who is working across more than one assignment.
Assignment	The assignment of a person to a specific position or the record of the incumbent in a specific position in People and Money.
BACS	Bankers Automated Clearing Services (BACS) is the electronic system used to make Payroll payments to staff (salaries) and third parties. This is used to ensure any new bank sort code / branch is BACS compliant prior to adding it to the system.
Calculation cards	Calculation cards hold the data that is fed through to element entries and then processed in the payroll run
Document Record	The part of an employee's employment record on People and Money, which holds electronic copies of certain documents.
Fixed Term Reason Codes	A list of acceptable reasons for the use of fixed-term contracts.
General Ledger	Accounting Application containing all the ledger transactions for the University.
Half pay	As a result of a payroll impacting absence and in line with their <u>Conditions of Service</u> , an employee may receive half pay instead of full pay.
Hourly rate	Hourly rate is calculated on FTE pay / 52.143 / weekly contracted hours.

Inactive employee	An ex-employee who is no longer paid by the University.				
Internal Transfer	The process of moving an employee from one assignment to another.				
Job	generic job title that is re-used across the University e.g., Administrator.				
Multiplier	People and Money does not provide the option of entering "multipliers" for time payment of time worked. All staff will be requir o claim their actual hours worked and to be paid on their Time Cards. All staff should claim hours in accordance with their loo vorkload or time allocation arrangements.				
New Hire	A new employee who has not been employed by the university previously.				
NINO	National Insurance number.				
Nil Pay	As a result of a payroll impacting absence and in line with their <u>Conditions of Service</u> , an employee may receive nil pay instead of half pay or full pay.				
NMW	National minimum wage				
On boarding	Processes and activity to be carried out between the employees first day and day ninety of employment.				
Oracle Payroll	The app/ module on People and Money which is used to run the payroll and pay employees correctly.				
Oracle Recruitment Cloud (ORC)	The app/ module on People and Money which is used to advertise, select and hire staff.				
Pay date	In general, pay day for the University is the 28th of each month; unless it falls on a weekend, in which case it is the Friday preceding the 28th.				
Pay period	1st of the month – Last Calendar Day.				
Pending Worker	A pending worker is a person who has yet to start employment. A pending worker record can be created upon acceptance of the job offer in P&M or by manually adding a pending worker record. Upon Day 1 of employment, the pending worker will become an employee.				

Position	An instance of a job in a particular department. A "seat /slot" in the organisation structure (sometimes referred to as a "post" which may be filled by one or more people. All incumbents must have the same grade band and sit within the same department. position is specific to an individual business unit. Examples – Personal Chair, Manager, Research Assistant, Veterinary Nurse, Finance Administrator.				
Provider Portal	Used for the Childcare Voucher Scheme to download / upload changes.				
Pre boarding	The activities required to be completed following recruitment and prior to an employee's start date.				
Recruitment	All recruiting activities related to Permanent and Fixed Term, Guaranteed Hours, Annualised and Fractional contracts.				
Proration	The amount an employee should be paid in relation to the exact amount they have worked.				
Rehire	An employee who has previously been employed the university.				
Scholarship	The university has numerous scholarship schemes which are funded internally or through external organisations. The Payroll Team are responsible for the management of the end-to-end process for taxable scholarship payments only. Non-taxable scholarships are paid through Finance Operations (Accounts Payable).				
Secondment	The temporary transfer to another post for a fixed period. Secondments can be an internal secondment (UoE to UoE), external outgoing or external incoming.				
Service Request (SR)	An SR is raised using the Helpdesk tab of People and Money. It is the most efficient way to send forms to Payroll or HR teams to process as needed. Using the correct SR category ensures the form routes directly to the correct team for processing. Service Requests will be used by employees to stop Trade Union payments, to change element rates for Union deductions annually if required and to request a new bank branch / sort code is added to the system (casual workers). Service requests will be used by LMs/SDAs to send payroll forms such as External Examiner and Casual forms.				
	The term service request is used to describe a help ticket, which is opened by the HR Helpline or Finance Helpline teams and sent on to Payroll or other HR teams to process as needed.				

Statement of Earnings	Includes details of an employee's earnings, tax paid, and National Insurance contributions.					
Stipend	A stipend is a payment granted to a student receiving a scholarship to assist with living expenses.					
Subsidiary	The university consists of three subsidiary companies, Edinburgh Innovations, Edinburgh University Press, and UoE Accommodation Ltd. These three companies use People and Money and will be paid by the Payroll Team using People and Money. They have different team structures, and some responsibilities may be different from those in the University of Edinburgh. E.g., the role of HR Operations, School/ Department Administrators.					
Substantive Post	An employee's permanent post - the one they return to after a temporary transfer or secondment to another post.					
Tax Reference Units (TRU)	Tax reference units (TRU's) represent a legal entity for tax and national insurance reporting (The University of Edinburgh, Edinburgh Innovations, Edinburgh University Press, and UoE Accommodation Ltd)					
UUN	Your username is your staff universal username (UUN) that you use to login to most University services, including People and Money and email.					
Work Schedule	The working hours and work pattern an employee is contracted to work for each assignment they hold. Work schedules are used for proration of mid-month changes (this was previously calculated on a 365 basis).					

## Key Roles

Role	Description			
Payroll Team	The Payroll Team will have full read and edit access to all payroll screens and reporting. Members of the			
	central Payroll team own key elements of the payroll cycle. They will have full read and edit access to all			
	payroll screens and reporting. The Payroll Team are responsible for ensuring all new employees are			
	correctly set up on Payroll with the correct Tax / NI applied. The Payroll Team are also responsible for			
	ensuring any loans or overpayments are recouped from leavers. For Death in Service leavers, Payroll must			
	ensure no overpayments or overtaken holidays are recouped. They can search for, update or change			
	records, manage service requests and must ensure people are paid correctly each month and all necessary			
	deductions are applied.			
Payroll Management Team	Comprising the Payroll Manager and Deputy Payroll Manager. The Payroll Management Team will have			
	access to be able to run retro, Payroll costings, accruals, adjust and transfer the final costings to the Sub			
	Ledger for Finance. They will have read and edit access to all payroll screens and reporting, to provide the			
	ability to produce the required files for HMRC and Third Parties, generate payments and payslips (electronic			
	and printed versions) for all employees.			
Employee	All university members of staff will have access to view and update their details, e.g., bank details and			
	address.			
Finance Director	The Finance Director will have access to the BACS file and will authorise and release it for payment via the			
	Bottom-line software.			
New Hire	All new hires will have access to view and update their details, e.g., bank details and address.			
School/ Department Administrators	Staff that provide local administrative/operational support within Colleges or Professional Service Groups			
	for the end-to-end recruitment process, including offline activity and practical arrangements.			
Pensions	The Pensions Office is responsible for administering the University of Edinburgh Staff Benefits Scheme, and			
	for providing information on other pension schemes. Pensions team members will carry out appropriate			
	actions when an employee leaves the university.			

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HR Systems Team	The HR Systems team will have full add / update access to add / amend elements if required (including test systems).
HR Operations	Members of the central HR Team own key transitional elements of the recruitment cycle, e.g., approving/rejecting job requisitions and job offer. They also have visibility of job requisitions without being a member of the Hiring Team. They add casual workers, external examiners and taxable scholarships onto the system before Payroll can process payments.
HR Partner	A member of the HR Partnering team who can provide advice and guidance throughout the recruitment process with specific responsibility for Grading Job Descriptions and supporting HR Operations if any issues found at the 'Before Offer Check' stage.
Tax team	The Tax team are an escalation point for guidance on complex employee tax matters where work is undertaken outside of the UK and the reporting of Benefits in Kind/PAYE Settlement Agreements (PSA). The Tax Team have no People and Money access.
Business Approver	Approval will go up through the Payroll Team route (following up the hierarchy) in line with the Guide to Employment and Finance Approvals
Research Finance Administrators	Research Finance Administrators are a new user role with a set of access privileges in P&M. These individuals are based in the research support offices of schools and are responsible for managing directly incurred research salary costs.
Finance System and Support team	The Finance Systems team will have full add / update access to add / amend elements if required (including test systems). From August 22, Finance Systems will add new Bank (Branch/ Sort code) details where they are missing or not recognised in the system as this will impact on sort code validation.

## Before you start

Familiarise yourself with the <u>People and Money User Guides</u> and the <u>end-to-end Process User guides</u> for the HR processes which all impact on Payroll. They are referred to at relevant stages within this guide. For any updates to HR Processes, check the <u>People and Money Updates webpage</u>. Guidance for payments to staff can be found on the <u>Finance Specialist Service SharePoint</u>

Familiarise yourself with the different contract types the University can offer by reviewing the Contract types guidance and Conditions of Service.

To help you use this document, check the role you have been assigned in People and Money. To request access to a specific People and Money role e.g. GH Administrator, SDA or Timekeeper complete the <u>People and Money Access</u> Form and submit this via a service request using the category Enquiry > System Related > User Access – New Change.

#### People and Money overview

People and Money is a cloud-based system which means that it receives regular quarterly updates. It is an integrated system which underpins the University of Edinburgh's HR, Payroll, Pensions, and Procurement processes.

Existing payrolls have been merged into one payroll: UoE Group with 4 Entities, each with its own Tax Reference Units (TRU)

- University of Edinburgh
- UoE Accommodation Ltd
- Edinburgh Innovations Ltd
- Edinburgh University Press Ltd

The system allows greater automation of processes and tasks, with element entries fed by calculation cards. There is automatic calculation of pro-rata of pay, including back pay. The system also enables the import of data from other sources.

Finally, the People and Money system is date driven. This is important as the information that you retrieve when will be accurate as at either today's date or the date selected.

#### Pay dates, Pay periods and Payroll cut-off

The University has a payroll calendar, with set payroll periods. All payroll input must be completed in a timely fashion to enable the payroll to be run on the published dates.

In general, pay day for the University is the 28th of the month unless it falls on a weekend, in which case it is the Friday preceding the 28th. Pay dates and Payroll cut-offs may also differ in the month of December due to the Festive Closure. Please see <a href="Pay Dates and Payroll Deadlines">Payroll Deadlines</a> for specific dates and cut-offs.

**New starts pay date:** From April 2022 onwards, individuals who begin work at the University after the Payroll has run will not be paid until the following month's pay day.

When new employees are added to People and Money, they are classified as Pending Workers until their start date, at which point they will be converted to employees. If a pending worker does not convert to an employee by the time the Payroll is run, they will not be paid for that month.

The new employee's record must have all the pay-impacting information in the system by the time the Payroll is run. The payroll is usually run a day or two after the Payroll cut-off date each month.

Pay Period: 1st of the month – Last Calendar Day

**Cut-off dates:** These are the dates that information must be supplied by joiners, employees and colleagues in Schools and Departments to be actioned by the relevant team to meet that month's pay date. All supporting information must be provided with necessary approvals. Failure to do so may mean that the employee does not receive their payment as expected.

Process	Processed by	Submission cut-off date
New Externals Examiners, Casuals Workers and new Taxable Scholarships must be submitted to HR Operations by Service Request, using the appropriate category as outlined in the <u>Guide to Service Requests</u> .	HR Operations	by the 3 <sup>rd</sup> of the month
Externals Examiners claim forms submitted via Service request using the appropriate category as outlined in the <u>Guide to Service Requests.</u>	Payroll	by the 7 <sup>th</sup> of the month
Approved Time Cards in P&M	Payroll	by the 10 <sup>th</sup> of the month
Submission of monthly time claim bulk upload spreadsheet (for small number of agreed areas)	Payroll	by the 7 <sup>th</sup> of the month
Contract requests, joiners, contact changes, leavers must be actioned by HR to meet that month's pay date	HR Operations	by the 9 <sup>th</sup> of the month
Salary costing changes	Payroll	By the 10 <sup>th</sup> of the month.

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#### Access by user group

**Candidates** can update their **personal details** through the external careers site, and this will be displayed on their record in Oracle Recruitment Cloud. Should they wish to submit further additional attachments they must email these to the Hiring manager or SDA.

**Employees** can update their **personal details** via the Self-Service transaction 'Update Personal Details' in People and Money. Should they wish to submit further additional attachments they must email these to the Line Manager or SDA.

Casual workers/Taxable Scholarships and External Examiners are not able to update their personal details on People and Money and should refer to the relevant guidance when changes to personal details are required.

Users from subsidiaries have access to People and Money and can update their **personal details** via the Self-Service transaction 'Update Personal Details' in People and Money. Should they wish to submit further additional attachments they must email these to the Line Manager or SDA.

## Pay query management

Finance Services including Payroll and Pensions have all their resources held within the <u>Finance Services SharePoint site</u>. If users have any queries about payroll or time recording processes, they should refer to the relevant page where they will find guidance and links to relevant forms.

If the user is in the People and Money system already, they can Search My Knowledge for support in the first instance. Follow the P&M user guide 'How to search my knowledge'. This will link the user to the Finance Services SharePoint site. If they cannot find the information they need, the user should raise a service request (SR) using the correct payroll category as per the Guide to Service Requests, which will route directly to the Payroll Team. For further guidance on how to raise a service request, follow the 'How to raise and maintain a service request enquiry' user guide. Alternatively, if you do not have access to People and Money, you can raise a Service Request by emailing HRHelpline@ed.ac.uk.

If users have any queries about <u>Pensions Team</u> processes, they should refer to the relevant page where they will find guidance and links to relevant forms. If the user can't find what they are looking for they can submit a guery using the <u>Helpline Query Form</u>. Queries will be answered within five working days.

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## Accessing Payslips and P60s on People and Money system

Guidance on how to view your payslip is available on the People and Money User Guide webpages.

Create an SR in Help Desk; open service requests then select Enquiry. Choose Payroll as the category and Pay Enquiries – General as a subcategory, this will route the request directly to the payroll team for them to process.

If you have multiple assignments, payments for each role will appear on the same payslip; however, your assignment number will be followed by a dash and an applicable number, such as -2, to distinguish which role the payment is for.

Your annual salary is not visible on your payslip. Please see the section below on Viewing Salary Information for further details.

#### Access to paper payslips

Colleagues who receive a paper payslip will continue to have these sent to their home address because they do not have ready access to a laptop. However please note if you have a smart phone, you can add the People and Money app onto your smart device and access your payslip from there.

To do this follow the How to access People and Money from Any Device.

#### Historic Payslips and P60s (prior to April 2022).

Payslips and P60s prior to April 2022 are not available in People and Money. Payslips that pre-date April 2022 can be requested from payroll.

### Viewing Salary Information

Staff can see their salary by navigating to Me > Personal Information > My Salary. The reason for the change (action and action reason), FTE, Grade and Grade step will also be visible from this area. Full time equivalent (FTE) is the number of hours worked per week divided by 35\* hours. E.g. 28 hours per week = 28/35 = 0.8 FTE.

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<sup>\*</sup> Change this figure to the full-time contractual amount for your role e.g. if you are paid based on a 40-hour working week, 40 should be used instead of 35.

The annual salary displayed is the full-time salary. If the employee works part-time or on an annualised, fractional or guaranteed hours (GH) contract we have provided details of how to calculate this within the guidance. The full-time salary does not include any allowances or additional payments an employee may receive.

Please review and follow the steps within the 'Employee Guide - How to view assignment details and salary information'. This is available on the People and Money user guide webpage under the HR > Personal Data Maintenance and Payroll headings.

#### **Please Note:**

In the **Prior Salary** section the **earliest salary shown** is as at October 2020 when we implemented People and Money.

Pay impacting changes are shown on the specific date they occurred. These changes could be due to a pay award, increment, statutory change or actions taken to an employee's record (e.g. promotion, transfer, change of hours). In some instances, the prior salary history may not have resulted in an actual change in salary.

Please also be aware that **Grade Step Rate Synchronization** action occurs when system adjustments are made to specific pay grades, even if the employee is not in that grade. For example, when the National Living Wage changes, all staff will see an entry labelled "Grade Step Rate Synchronization", regardless of whether the change affected their specific grade and salary at the time.

#### Work Schedules

The Work Schedule Assignment functionality shows an employee's work pattern and their availability against that pattern. It is used to calculate annual leave accrual and pay impacting absences e.g., SSP, SMP, etc. It is also used to calculate the pro-rated pay for mid-month changes in respect of certain element values e.g., salary in respect of a mid-month starters/leavers.

A work schedule is attached to the employee's assignment. An employee can have more than one work schedule assignment (for example, if they have multiple assignments). It is critical that when an employee's work pattern changes their work schedule is also updated. For further information refer to the Guide to Work Schedules.

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An employee or Line Manager can view how the schedule impacts a particular day by using the Team Schedule app.

#### **Proration Calculations**

Hourly rate is calculated on Full-time equivalent pay / 52.143 / weekly contracted hours.

Work schedules are used for proration for mid-month changes (previously 365 basis).

The way pro-ration works in People and Money is different from the Legacy System. Work schedules are used for proration for mid-month changes (this was previously calculated on a 365 basis).

Appendix 1 contains a table which gives further details.

#### New starters

From April 2022 onwards, individuals who begin work at the University after the Payroll has run will not be paid until the following month's pay day.

When new employees are added to People and Money, they are classified as Pending Workers until their start date, at which point they will be converted to employees. If a pending worker does not convert to an employee by the time the Payroll is run, they will not be paid for that month.

The new employee's record must have all the pay-impacting information in the system by the time the Payroll is run. The payroll is usually run a day or two after the Payroll cut-off date each month.

### **Employees**

The <u>Guide to Recruitment & Onboarding</u> process outlines the steps prior to payroll involvement. All new employees or anyone returning to the University will be assigned with an Onboarding Journey, a series of tasks that line managers, school-department administrators (SDAs) and the employee must complete. All For new starts, the Welcome to the University or Rejoining the University Journey are automatically assigned upon offer acceptance or at the add pending worker stage. Further information on Journeys is available in the <u>Guide to Journeys for either employee</u>, <u>line manager or SDA</u>. It is particularly important that completion of the payroll related tasks are actioned and marked as complete no later than Day 1 of employment. These tasks are titled as follows:

- Getting paid Enter your bank detail' task. (before day1 task for new hires only)
- Provide your tax information for HMRC (day 1 task)
- Check your bank details for your salary are correct (day 1 task for both new hires and rehires)

This step includes how to successfully complete a new starter record initiated by HR, which is to be included on Payroll. All new starters will originate as a pending worker from ORC. All necessary details required for Payroll will be provided from the ORC record and / or the new employee. Tax information will be provided from a P45 or a new starter declaration.

Role	SDA/LM	HR Operations	Employee	Payroll	System
Process to add new employees	1) Follow the end-to-end Recruitment and on boarding process.  5) Review outstanding tasks assigned to the employee, for example it is important to check and remind the candidate to submit their bank details and update all personal details which is essential for Payroll and Pensions.	2) Follow the necessary steps of the end-to-end Recruitment and on-boarding process, ensuring that the new employee is entered into the system accurately, with the relevant salary data	3) Completes 'Getting paid - Enter your bank detail' task. (before day1 task) 4) Completes 'Provide your tax information for HMRC' and 'Check your bank details for your salary are correct' (day 1 tasks)  Note – if employee is a rehire they will still need to complete these tasks	6) Receive a P45 daily report to indicate New Starters have uploaded P45  7) Update employees Tax Details	8) An email will be generated by the system if Payroll adds/amends an employee's bank details and saves it in self service.

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## **Supporting Documentation**

Guide to Recruitment & Onboarding Process

Guide to Journeys for either employee, line manager or SDA

Guide to Guaranteed Hours

Guide to Work Schedules

#### Casual workers

Payroll are responsible for ensuring all new casual workers are correctly set up on Payroll with the correct tax / NI applied. Please read the <u>Guide to Casual</u> Workers for information on how to manage HR processes that impact Employee-Casual worker types.

Role	Casual Worker	Line Manager/ SDA	HR Operations	Payroll
Process to add new casual workers	1) Complete the relevant sections of Form 100 and sign 2) Provide Right to work documentation to LM/SDA for checking	3) Complete and relevant sections of Form 100 and sign 4) Check Right to Work documentation and raise SR through the Forms > New Casual Worker category and attach the Form 100 and RTW documentation.	5) HR operations process new casual starter on receipt of SR with Form 100 and RTW documentation from School/ Dept and pass SR to payroll	<ul> <li>6) On receipt of SR from HR Operations, Payroll will add the bank details to the casual worker record and will ensure the correct tax / NI is applied using the information provided on the P45 or New Starter Checklist.</li> <li>7) Close SR which notifies School/ Dept that payment will be made in the next available payroll run.</li> </ul>

#### **Supporting Information**

Conditions of service – Casual Workers

Ad-hoc Payment - Agreement for Casual Workers (Form 100)

### External examiners

Please read the <u>Guidance for External Examiners Fee & Expenses Payments</u> to ensure you understand how Examiner Fees and Expenses are to be managed.

To ensure the relevant information is received by the correct team as quickly as possible, please select the correct SR category.

• Select SR category - External Examiners Details and request will be routed straight to HR operations to add new External Examiner onto system

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• Select SR category - External Examiners Timesheets and request will be routed straight to Payroll to process timesheet

Please read the Guide to Casual Workers for information on how to manage HR processes that impact Employee-Casual worker types.

Role	External Examiner	Line Manager/ SDA	HR Operations	Payroll
Process to add new External Examiner record onto People and Money  (Taught Programmes – External Examiner Fee Payments for UG and PGT Fees)	1) Complete the relevant sections of External Examiners Details form and sign  2) Provide Right to Work (RTW) documentation to LM/SDA for checking	3) Complete the relevant sections of External Details Form and sign  4) Check Right to Work documentation and raise SR through the Interim Forms > External Examiner category and attach the External Examiner Details Form and RTW documentation	5) HR operations receive new external examiner starters via SR with completed External Examiners Details Form and all RTW documents  6) Complete RTW checks and return to sender if there are any issues  7) Set up External Examiner on People and Money and confirm process complete to engager  8) Send completed paperwork to Payroll via SR.	8) On receipt of SR from HR Operations, Payroll will add the bank details to the external examiner record and will ensure the correct tax / NI is applied using the information provided on the P45 or New Starter Checklist.  7) Close SR.
Complete External Examiners Timesheet		1) Complete and relevant sections of External Examiners Timesheet form (Form 96B) and sign  2) Sends document to local approver for approval (offline)  3) Raises SR - Select SR category - External Examiners Timesheets to request payment of payment.		<ul> <li>4) Receives SR</li> <li>5) Check approval has been provided</li> <li>6) Adds payment amount</li> <li>7) Marks SR as resolved</li> </ul>

Approval of payment <b>must</b> be attached/ included in SR	
8) Resolved SR indicates payment has been added successfully and they will receive the payment on the next Pay Day	

## Supporting Information

External Examiner Details form (Form 95A)

External Examiner Timesheet (Form 96B)

Guidance for External Examiners Fee & Expenses Payments

## Scholarships

Please use the <u>Student Tax Checker</u> to determine correct routing of taxable payments. If the payment is Non-Taxable, the scholarship process is managed by Finance Operations - Accounts Payable. This section covers the process for Taxable Scholarships paid through Payroll.

Please read the Guide to Casual Workers for information on how to manage HR processes that impact Employee-Casual worker types.

Role	Student	School/ Dept	HR Operations	Payroll
Process to add New Taxable	1) Complete	3) Complete and relevant sections of	5) HR operations receive form via SR	9) On receipt of SR
Scholarships	relevant sections	Taxable Scholarship Form (Form 98a	with completed Form 98a (plus all	from HR Operations,
	of Taxable	and sign to show approval	RTW documents)	Payroll will add the
	Scholarship Form			bank details to the
	(Form 98a) and	4) Check Right to Work	6) Complete RTW checks and revert	Taxable Scholarship
	sign	documentation and raise SR through	to engager if there are issues	record and will
		the Interim Forms		ensure the correct
	2) Return form to	>Scholarships/Studentships category	7) Set up Taxable scholarship on	Tax / NI is applied
	School/	and attach the form and RTW	People and Money and confirm	using the information
	Department	documentation	process complete to engager.	provided on the P45
	contact			or New Starter
			8) Send completed paperwork	Checklist.
			to Payroll via SR.	10) Close SR.

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	1) If there has been a change to bank details, complete Scholarships Bank Mandate Form and raise SR to Payroll through the Enquiry > Bank Details category and attach the form	1) Any changes to Scholarships/Studentships payment details are notified to HR Operations by raising SR and attaching Taxable Scholarship Change Notification form	2) On receipt of Taxable Scholarship Change Notification form, make the relevant updates to People and Money and pass the SR to the Payroll Team for awareness.	<ul><li>2) Update Student bank details</li><li>3) Close SR</li></ul>
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## Supporting Information

Payments to Students

<u>Scholarships – Bank mandate</u>

**Student Tax Checker** 

Setting up a taxable Scholarship payment

Taxable Scholarship Notification of Change Form

Scholarships/Studentships Form (Form 98)

## Job Changes

The <u>Guide to Job Changes</u> process outlines the steps prior to Payroll involvement.

## Time Recording

The <u>Guide to Time Recording</u> outlines the steps that an employee, line manager and timekeeper must take prior to Payroll involvement. Please pay particular attention to the sections on viewing and editing approved/submitted Time Cards and the Time Card freeze.

#### **Process Time Entries**

Process Time Entries refers to the processing of submitted and approved Time Cards to ensure employees are paid for the hours worked, as well as the funds being sourced accurately. This process is carried out by the Payroll Team, who may provide feedback to Time Card approvals if any errors occur.

Role	Payroll	Approvers
Process	1) Payroll approves time data for time entries approved	6) If errors are found, will be notified by payroll to avoid recurrence in
	by Line Managers prior to the current month	future
	2) Upload of approved timesheets to OTL	
	3) Identify errors	
	4) Resolve errors and warnings	
	5) Feedback given to approvers	
	7) Re-submit the Load Time Cards batch	
Supporting In	formation	

Employee Guide to Time Cards
Line Manager Guide to Time Cards

Timekeeper Guide to Time Cards

#### Bulk Uploads into OTL

For most staff, overtime and GH hours should be submitted and approved by completing Time Cards in People and Money.

Bulk upload is the upload of Time Card information from a spreadsheet to People and Money. This Bulk timesheet form has been provided to pre-approved areas. This bulk timesheet form can be used to upload multiple Time Cards to People and Money.

Updated templates will be used when generating spreadsheets, instead of the multiple variations of spreadsheets currently received. The template mirror the Time Cards and contains the pay elements and the Chart of Accounts costing. Line Managers or Timekeepers should double check the assignment numbers are correct for employee's making claims.

Completed templates should be sent via email to payroll.manager@ed.ac.uk

Line Managers will update generated spreadsheets with time worked by their direct reports. The Payroll Team will retrieve and upload these and upload the time worked directly to OTL (not directly to Payroll). Time worked will then be transferred to payroll, so the employees are paid for the hours worked.

Role	Line Manager/Timekeeper	Payroll
Process	1) Complete the appropriate Bulk timesheet	4) Payroll receive completed spreadsheet template by email that have been updated by managers, by agreed deadline. The spreadsheets must be saved as a CSV file for loading into OTL
	2) Managers will enter the time worked for each of their	
	direct reports for the appropriate period 3) Updates will	5) Check files for accuracy/ completeness and revert to Line Manager/
	be entered on the spreadsheet and sent via email to <a href="mailto:payroll.manager@ed.ac.uk">payroll.manager@ed.ac.uk</a>	Timekeeper with any issues
		6) Load into OTL (in bulk)
		7) Resolve errors by checking individual employment record and amending
		8) Submit corrections

#### Monitoring Time Card Submission

The process of monitoring time input throughout a pay period is carried out using the Timekeeper's Dashboard.

Role	Payroll	Timekeeper	Line Manager			
Tasks	1) Views timesheet dashboard. Monitors issues and trends with the Time Card status	3) Takes action to rectify the issue	3) Takes action to rectify the issue			
	2) Escalates appropriately, if there are issues					
Supporting	Information					
Guide to Tir	Guide to Timekeeping					
<u>Timekeeper Guide to Time Cards</u>						
Line Manag	er Guide to Time Cards					

#### Monthly Time Card Freeze

To minimise the risk of this serious difficulty arising, a Time Card freeze will be in place on editing between 11th and 20th inclusive of each month (apart from December). This means employees, line managers and timekeeper **must not** edit the approved Time Card before it has been transferred for payment. For example, December Time Cards approved/submitted by cut-off on 10th January, should not be edited between 11th and 20th January inclusive to ensure payment on 28th January. The system cannot prevent a change being made so we will clearly and routinely communicate to users.

#### Final Time Card submissions for leavers

Where an employee submits hourly based time, including Guaranteed Hours, overtime etc. a Time Cards must be submitted by the line manager/timekeeper **before** the last day of employment. The Time Card is not available to the line manager or timekeeper after the termination date.

In **exceptional circumstances**, where the line manager/timekeeper has been unable to submit an employee's Time Card prior to their last day of employment the **GH Final Time Card Form** or **Overtime Final Time Card Form** can be used to make payment if submitted to Payroll via Service Request by the payroll cutoff date. Further details on this process and the forms can be found on the Finance Specialist Services SharePoint <u>Payments to Staff</u>.

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Role	Timekeeper/Line Manager	Payroll
Tasks	1) Submits the final Time Card through the time and absences app or in exceptional circumstances, completes	3) Approve the Time Card or Upload time worked to OTL if via form
	the GH Final Time Card or Overtime Final Time Card form	4) Transfer time worked to Payroll and pay individual in the next available pay day
	2) Raise an SR through the Enquiry > Pay Enquiry – General category and attach the form and line manager approval.	

## **Supporting Information**

**Guide to Time Recording** 

GH Final Time Card Form

Overtime Final Time Card Form

Finance Specialist Services SharePoint <u>Payments to Staff</u>

## Adding and maintaining in-employment allowances

Allowances can be added during the hiring process. Details are covered in the <u>Guide to Recruitment and Onboarding</u>. Allowances for current employees can be added or amended by completing the Add, Amend or End Allowance form and submitting a Service Request via Interim Forms – Add, amend or end an allowance. Further guidance on in employment allowances is available within the <u>Guide to Job Changes</u>.

Role	Line Manager/SDA	HR Operations	Employee	Payroll
Process - Adding and	1) Complete the Add, Amend or End	3) Update employee	4) Receives correspondence	5) Any backdated
maintaining an	Allowance form for a new allowance or	records on People and	from HR Operations	allowances will be
employment	amending an existing allowance and seek	Money and send out	confirming allowance.	picked up via Payroll
allowance for current	offline approval.	appropriate		reporting.
employee		correspondence to		
. ,	2) Raise Service request to request to add,	employee.		
	end or amend an allowance. Select the Add,			
	amend or end an allowance SR category.			

## Payroll impacting Absences

The following guides outline the steps prior to Payroll involvement. The following guides can be found on the People and Money Guides page:

- Guide to Annual Leave
- Guide to Work Schedules
- Guide to Adoption and Surrogacy leave
- Guide to Maternity Leave
- Guide to Partner, Parental and Special leave
- Guide to Shared Parental leave
- Guide to Sickness Absence

The following <u>Demo videos</u> are available which show an employee, Line Manager or SDA how to view, add and amend all absence types – sickness, family leave etc.

- How an employee applies for annual leave
- How a LM approves Annual leave & absence
- How to Update Unpaid leave
- How to add Partner/ Parental/ Special leave
- How a Line Manager processes sickness absence
- How an SDA processes sickness absence

The system has the following functionality in relation to absence.

- Absence eligibility is built in the system, based on entity, service, grade and earnings
- System calculates both occupational and statutory pay
- Half pay and nil pay will trigger automatically
- The system will calculate pension contributions based on scheme rules (e.g., actual v notional)
- The assignment work schedule is used to calculate pay per month
- Salary & allowances are paid and offset against occupational and statutory pay
- Additional steps for multi-assignment for all absences (except annual leave)
- Retro will reprocess absences and adjust pay and pension automatically
- Employers top up for pension contributions is system calculated

## Payroll Absence letters

Letters will be generated by the system as a result of Payroll Absence processes. These letters will be posted to the employee's home address and line manager's office address (marked private and confidential).

Letter	Description
Half Pay Letter	Letter produced for employees who have exhausted full pay sickness entitlements and will be moving to half pay.
No Pay Letter	Letter produced for employees who have exhausted half pay sickness and will be moving to nil pay.
Sick Pay 28 Weeks	Letter produced for those employees who have received 28 weeks' sick pay.

Maternity Pay SMP1 Letter | Letter produced for employees who do not meet the eligibility for SMP and required an SMP1 form to be issued.

## Third party deductions

The processes involved in attaching Third Party deductions to employee's salaries, including Court Orders, Trade Unions, Charitable giving and Salary Finance. Guidance on Charitable Donations can be found on the Finance Specialist Service SharePoint

Information in relation to this can also be found on the <u>HR webpages</u>.

Third party payees will be configured on the People and Money system. Payments will be based on values generated from either a calculation card e.g., court order, or an element entry e.g., union contribution. These Third parties are paid via the Manage Third Party Payments process. The processes below illustrates how these deductions are managed at employee level.

Role	Payroll	Employee	Finance Systems team	External Authority/provider
Add a deduction based on a	2) Payroll check if the Court exists as	6) Court order will be	4) Finance Systems	1) Notifies the Payroll Team
Court order	a Third-Party Payee on the system	deducted from employee's salary	receive request to create a new third	of court deduction (offline)
	3) If the issuing authority does not		party payee on the	
	exist in the system, Payroll will		system	
	contact Finance Systems to request			
	this new Third Party Payee is set up			
	5) Enter the order details on employee pay record via calculation card			
Third party – new joiners	3) Apply the deduction to the	1) Employee applies		2) Provider notifies payroll of
process e.g., Trade Union (TU),	employee record via element entry	to join.		new joiner (offline)
Give as You Earn (GAYE),				
Credit Union, AIG (Health)				

Third party – leavers process	2) Apply change to the employee	1) Employee raises SR		1) Provider notifies payroll of
e.g., Trade Union (TU),	record	or contacts Provider		leaver (offline)
Give as You Earn (GAYE),		directly to request to		
Credit Union, AIG (Health)	3) Future deductions are ceased	leave TU or cease		
	4) Mark SR as resolved which notifies the employee that the request has been processed.	deductions 5) Employee is notified through SR that change has been applied		
Third party – annual change to deductions rate	4) Payroll notified that change has been made		2) Finance systems change rates on impacted elements 3) close SR which notifies payroll of change	1) Trade Union notifies Payroll of new rates via letter or through Finance Helpline (offline)
Adding Charities Aid Foundation (CAF) Process (Payroll Giving)	<ul> <li>2) Apply deduction to employee record</li> <li>3) Payroll check if deduction if for a UoE charity</li> <li>4) If yes, then contact Development and Alumni to enable them to contact employee (offline)</li> </ul>	4) Employee contacted by Development and Alumni if UoE charity		1) Charities Aid foundation email deduction instructions
Applying for Salary Finance Process	3) Payroll log into Salary Finance portal (offline)  4) Verify employee details (Dob, Service and earnings) to confirm	1) Employee applies to provider for Salary Finance		2) Provider informs UoE of application per member (offline)

	employee eligibility and confirm eligibility to provider.		
Salary Finance Deduction Process	Log onto provider portal on 10th     of month		
Deddetton Frocess	2) Download extract of deductions (2 lists – loans & savings)		
	3) Batch upload deduction elements to employee records		
	4) Once payroll has been run deductions will be reconciled against monthly Salary Finance deductions spreadsheet		
	5) Upload file of deductions back to provider portal		
	6) Check for any errors		
	7) Notify provider of any errors via portal (offline)		

## Process non-recurring payments

The processing of non-recurring payments and payments and deductions related to salary sacrifice schemes.

In most cases, additional payments to employees outside their monthly salary should be made via the <u>Time Recording</u> App on People and Money. There are circumstances in which these additional payments due to employees outside their monthly salary cannot be made via the Time Recording App. This includes (but is not limited to) the following payment types:

- NHS expenses (NHS via post sent directly to the Payroll Team)
- Fees
- Compensation agreements
- Termination payments that are not automated.
- Bonus
- Ex-gratia
- Loan payments
- Additional Duty Hours
- Out of Hours payments
- Overtime (including call-out payments) for Grade 6+ employees

#### Temporary Additional Payments (TAP) form

Overtime, GH and additional hours should be claimed via Time Cards but there are exceptional circumstances when a Temporary Additional Payments (TAP) form can be used. TAP Forms will no longer be accepted by Payroll for payment of any of the time types which will be processed via OTL for the groups that are eligible for them.

There will continue to be a version of the current <u>TAP</u> form, but the use of this will be limited, with more control over what it is used for. Examples of when the TAP form can be used are detailed below:

- Grade 6+ staff are not able to make any overtime claims via Time Cards and should not be making these claims as per HR policy, unless there are agreed exceptions.
- To pay overtime which has been worked to cover another employee's absence when an employee is Grade 6+
- To pay overtime to cover extended opening times when an employee is Grade 6+

- To pay On Call payments when an employee is Grade 6+
- The TAP form can also be used to make payment claims for Casual Work completed by an employee out with their primary post (Please note, employees who complete Casual Work out with their primary post should ensure that they review the 'Other Paid Employment' section of their <u>Conditions of Service</u>)

To pay a Surplus of GH hours where an employee has not worked the minimum guaranteed hours discussion with an HR Advisor/Partner should take place to confirm whether the employee was offered the hours and declined them or had not been offered them at all.

Please contact your Head of HR or HR Partner if the Time Type rate you need is not available on the Time Card. Agreed exceptions can be processed via the TAP form.

## Payroll Payment Request form

The <u>Payroll Payment Request form</u> can be used to make non-recurring Fee, Additional Duty Hours or Out of Hours payments to employees. Separate guidance is available on how to process External Examiner Timesheets and Visa Loans/Reimbursements

Role	Originator (Line Manager/ SDA)	Payroll	Approver
Process	1) Complete relevant forms (offline)	6) Receives request and checks	3) Provides approval, seeking
	2) Sends document for approval (offline)	approval has been provided	information from the originator if required
		7) If insufficient approval, return	
	5) Follows guidance on relevant form to determine how to send the form to the Payroll Team	request to initiator	4) Returns approved supporting documentation to originator
		11) Receives SR once approved	
	8) Receives request for more approval (if required)		
		12) Adds non-recurring element	
	9) Seeks additional approval from Approver		
		13) Confirms request has been	
	10) Resubmit request with approval evidence attached	processed	
	14) Receives confirmation that request has been processed.		

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## **Supporting Information**

Temporary Additional Payments (TAP) form

Payroll Payment Request Form

## Cycle Scheme Process

Details relating to the University's salary sacrifice arrangements including the Cycle to Work Scheme can be found on the Finance Specialist Services SharePoint

participate in a cycle scheme via My Lifestyle portal  4) Check applicant meets criteria; contract duration is sufficient and completes minimum wage check  scheme will forward details of all new applicants and relevant input values to the Payroll team to confirm if they meet the scheme criteria (offline)	Role	Employee	Payroll Team	External third party	Finance Operations
Contract, confirm contract end date to payroll (including confirmation from manager)  5) If meets criteria confirm to Provider or check with Employee and Line Manager if contract is being extended. If not, the loan application is rejected (offline)  7) Set up recovery element (over 12 or 18 months)  9) Payroll arranges for monthly invoice to be paid via AP (offline)	Process	participate in a cycle scheme via My Lifestyle portal  6) If on a Fixed Term Contract, confirm contract end date to payroll (including confirmation	4) Check applicant meets criteria; contract duration is sufficient and completes minimum wage check  5) If meets criteria confirm to Provider or check with Employee and Line Manager if contract is being extended. If not, the loan application is rejected (offline)  7) Set up recovery element (over 12 or 18 months)  9) Payroll arranges for monthly invoice to	scheme will forward details of all new applicants and relevant input values to the Payroll team to confirm if they meet the scheme criteria (offline)  8) Once a month, send invoice to UoE for all scheme approvals in that period	10) AP pay monthly invoice

### **Supporting Information**

My Lifestyle Cycle 2 Work

My Lifestyle

## Process Childcare Vouchers

Details relating to the University's salary sacrifice arrangements including Childcare Voucher scheme can be found on the Finance Specialist Services SharePoint. Employee's can updates their Childcare Voucher scheme with a change or they can request to leave the scheme.

It should be noted that no new applications can be received for the Child Care Vouchers scheme as this scheme is now closed and only remains for existing recipients

Role	Employee	External third party	Payroll Team	Finance Ops
Process	1) Employee updates	2) Updates provider	3) Logs on to provider portal to download changes (offline)	10) Childcare voucher
	the Childcare Voucher	portal with change		invoice is paid by AP
	portal with a change	(offline).	4) Complete minimum wage and Tax value checks	through Faster Payment
	or request to leave			
	the scheme (offline)		5) If check shows impact would be employee going below	11) Invoice paid is to be
			threshold, then update the provider portal and email employee	reconciled to payroll
	12) Changes will be		accordingly to explain that the change is not possible.	gross to net
	visible within next			report/element listing.
	available payslip.		6) If check is fine, action changes on employee record ensuring	
			effective date is entered.	
			7) Element is end dated for leavers to the scheme	
			8) Upload changes on provider portal (offline)	
			9) Payroll will generate an invoice for the total monthly	
			Childcare Vouchers for UoE after uploading the changes.	

### **Supporting Information**

**Salary Sacrifice Arrangements** 

Sign in to your childcare account - GOV.UK (www.gov.uk)

# Salary Sacrifice (Childcare Vouchers) Annual Assessment

At the beginning of April each year, Payroll check all employees' salaries that are in the Childcare Voucher Salary Sacrifice Scheme to ensure the amount of vouchers they are receiving is appropriate.

Role	Payroll Team	Employee	External third party
Process	1) Assess employees in receipt of Childcare vouchers to confirm if they have moved into a higher tax band  2) If yes, do they have protected status (in scheme pre-2011)  3) If no, reduce contributions on employee record  4) Update provider portal with new reduced contribution amount (offline)	7) The employee is informed that their contribution amount for the childcare voucher scheme has been reduced due to them moving into a higher tax band.	5) Receives notification through portal that contribution has been amended.
	6) Notify employee.		

#### **Supporting Information**

**Salary Sacrifice Arrangements** 

Sign in to your childcare account - GOV.UK

# Process Workplace Nursery

Details relating to the University's salary sacrifice arrangements including the Workplace Nursery can be found on the Finance Specialist Services <a href="SharePoint">SharePoint</a>. Employees can apply to the Workplace Nursery scheme after successfully securing a nursery place. Employees who are on Maternity Leave cannot join the Workplace Nursery scheme until they return to work.

Employee	Payroll Team	HR Operations
1) Employee raises an SR using	1) On receipt of the SR, check that the	6) For successful applications, changes, or leavers, HR
Enquiry > Childcare/Workplace	employee meets the national minimum	Operations receive SR from Payroll via the
Nursery with relevant Workplace	wage criteria	Childcare/Workplace Nursery Category
Nursery form		
	2) If yes, update People and Money with	7) HR Operations will send letter to confirm the contractual
4) Contacted by Payroll via SR	salary sacrifice deduction, if no, contact	changes to the employee as a result of their original request
with explanation of rejection (if	employee via the SR to confirm reason for	
applicable)	rejection	
8)Receives confirmation letter	5) Payroll send SR to HR confirming new	
from HR Operations confirming	applications, leavers, changes via the	
contractual changes as a result of	original SR	
original request		
	1) Employee raises an SR using Enquiry > Childcare/Workplace Nursery with relevant Workplace Nursery form  4) Contacted by Payroll via SR with explanation of rejection (if applicable)  8) Receives confirmation letter from HR Operations confirming contractual changes as a result of	1) Employee raises an SR using Enquiry > Childcare/Workplace Nursery with relevant Workplace Nursery form  2) If yes, update People and Money with salary sacrifice deduction, if no, contact employee via the SR to confirm reason for rejection  8) Receives confirmation letter from HR Operations confirming contractual changes as a result of

#### **Supporting Information**

**Salary Sacrifice Arrangements** 

## Process Other earnings and deductions (one off data loads)

This process relates to the processing via payroll of other earnings payments and deductions. Specifically, those received on one-off data loads to be uploaded to payroll on an ad-hoc basis. For example,

- Strike deductions from pay Follow the University's process for declaring Industrial action
- Contribution awards (lump sums) Data loader supplied to Payroll by Reward team in HR
- Additional Voluntary Contributions (AVCs) Pensions team will update calculation card
- Edinburgh Innovations (EI) annual bonus Data loader supplied to Payroll by Edinburgh Innovations
- Fees from Edinburgh Innovations (EI) Data loader supplied to Payroll by Edinburgh Innovations

Role	Initiator	Payroll Team
Process	1)Spreadsheet completed locally (offline)	3) Retrieve emailed spreadsheet template and upload to Payroll
	2) Completed Spreadsheet templates should be sent via email to <a href="mailto:payroll.manager@ed.ac.uk">payroll.manager@ed.ac.uk</a>	

## Process for KIT/SPLIT Days

The following guides outline the steps prior to Payroll involvement. The following guides can be found on the <u>People and Money Guides page</u>.

#### Guide to Maternity Leave

- Guide to Adoption and Surrogacy Leave
- Guide to Shared Parental Leave

Role	Line Manager	Payroll
Process	1) The Line Manager raises an SR to record KIT/SPLIT days. To submit	2) Payroll receive notification and records KIT/SPLIT days on system
	the form, go into Help Desk and click on the Service Requests app.	
	Type in KIT/SPLIT Days to the Category field. Complete the mandatory	
	fields and click Save and Close to submit	

#### **Supporting Information**

<u>P&M User Guide - How to raise and maintain a Service Request enquiry user guide</u> Guide to Service Requests

#### Managing Loan Payments and Deductions

This process covers the processing and management of elements that relate to loan payments and deductions. This circumstance usually occurs when the University advances money in the form of a loan to the employee for a specific purpose, this section covers the process for loan applications for eligible current or prospective members of staff who wish to apply for an interest free loan to cover their visa/indefinite leave to remain fees and associated costs or a Transport Loan. Visa Reimbursements are also covered below.

#### Immigration Fees - Interest Free Loan

Please note that Pending Workers and Employees can apply for a loan. Please read the information on the <u>Immigration Fee Assistance</u> webpages for further details and eligibility criteria.

Pending Workers (those who have not started employment) will have the loan processed via Accounts Payable, employees will be processed by payroll.

Note that for pending workers requiring a new out of country skilled worker visa this process usually commences during the recruitment and onboarding process and a Journey and tasks relating to the loan will be allocated to those who are applying for sponsorship. Further information on this process is available within the Guide to Recruitment and Onboarding.

Employee or Pending	HR Operations	Finance Helpline	Finance Business	Finance Accounts Payable	Payroll
Worker			Partner	(AP)	
1) Completes	2) HR Ops will check if the	5a) Assign Uni	5b) Processes loan	5c) Once approved by FBP,	6) Update the
the <u>Immigration Fees</u>	applicant is eligible and if	Desk Call to	payment in People &	AP make payment in line	employee's Payroll
Loan Request Form and	all the information required	Finance Business	Money, note requires	with internal procedures	record (Element entries)
emails this to HR	is attached. If the form	Partner (Pending	Finance Business	and payment runs.	to make a
Helpline. Note	does not have the required	Workers Only)	Partners Line Manager		one-off loan payment
associated guidance	information, HR Ops will		for approval.	5d) Once loan has been	and set up loan
titled 'Immigration Fees	contact the		(Pending Workers Only)	processed, send	recovery to

Loan Request Form	person to request	confirmation to Payroll	commence the
Guidance Notes' is	additional information or if	once processed via	following month (1st
available to support	the person is not eligible,	UniDesk.	of the month after
applicants.	HR Ops will	Simb esix	the loan payment
аррисансь.	contact them to confirm		made.
	this.		made.
	tills.		If loan paid via AP for a
	3) Add the salary costing		pending worker set up
	and approval information		loan recovery to
	to the form		commence once
	to the form		employee record is
	(1a) If the applicant is a		available.
	4a) If the applicant is a		avaliable.
	current employee send an		7) Mords CD from LLD One
	SR to Payroll, attaching the		7) Mark SR from HR Ops
	completed form and any		as Resolved.
	relevant attachments.		or
	41.7.46.1		Close Uni desk call from
	4b) If the applicant is a		AP.
	pending worker send the		
	form to		
	finance.helpline@ed.ac.uk		
	with "FAO Accounts		
	Payable - Visa Loan		
	Payment" in the subject		
	header. The application		
	form and approvals should		
	be attached AND send an		
	SR to payroll with "Pending		
	Worker Visa Loan" in the		
	heading to confirm that the		

request has been sent to		
Accounts Payable to make		
payment and confirm that		
Payroll need to set up the		
repayments from the date		
the applicant becomes an		
employee.		

## Reimbursement of Immigration Fees

Current employees can claim reimbursement of the costs for an application to an eligible visa route. Please read the information on the <a href="Immigration Fee">Immigration Fee</a>
<a href="Assistance">Assistance</a> webpages for further details and eligibility criteria.

Employee	SDA/LM	HR Operations	Payroll
1) Completes the <u>Immigration</u>	2) Reviews form and adds	4) HR Ops will check if the	7) Complete payroll checks and Update the
Fee Reimbursement Request	salary costing details and	applicant is eligible and if all the	employee's Payroll Record to arrange for the
Form submits this to their Line	seeks approval from the	information required is attached. If	reimbursement to be processed (Non Recurring
Manager or local	Director of Professional	the form does not have the	payment).
School/Department	Services/ Support Group	required information, HR Ops will	
Administrator.	Head of Department or	contact the requestor for	8) Mark SR from HR Ops as Resolved.
	equivalent.	additional information or if the	
		person is not eligible, HR Ops	
		will contact them to confirm this.	
Note the <u>Immigration Fee</u>	3) Submits the form to HR		
Reimbursement Guidance Notes	Operations by raising a	5)Add approval information to the	
are available to assist applicants	Service Request > Visa	form	
and SDA's/Line Managers	Reimbursement		
		6) Reassign the SR to Payroll,	
		attaching the completed form and	
		any relevant attachments.	

# Transport Loans

Information, terms and conditions, eligibility criteria and relevant links can be found on the <u>Interest free Transport loan</u> page on the Finance Specialist Services SharePoint site. Please note, the process can also be followed to apply for an <u>Interest Free Bike Loan</u>.

Role	Employee	Payroll Team
Process	1) The employee sends in the travel loan application form to Payroll Services via the using the Transport Loan application form  6) Employee receives notification that loan has been processed	2) Check for qualification criteria - Criteria is the employee must have at least 3 month's service and at least a year to go if a Fixed Term Contract employee  The loan also can't be more than 10% of the employee's salary  Payroll will also check if the employee already has existing loans and take the outstanding amount into consideration in the criteria checks (to ensure no combined loan amounts exceed £10k)
	7) Receives the travel loan funds on in their pay, the month following their successful application  8) Employee buys ticket / Pass / Bike 9) Submits receipt to evidence proof of purchase via the <a href="Transport Loan application form">Transport Loan application form</a>	3) If meet criteria then agree load and add loan payment to employee's payroll record (one off payment). Employee receives loan payment in next pay run. If employee doesn't meet criteria— payroll notify the employee explaining why and close the <a href="https://example.com/ransport_Loan">Transport_Loan</a> 4) Set up recovery payments from following month  5) Close <a href="https://example.com/ransport_Loan_application">Transport_Loan_application form</a> and notify employee
		<ul> <li>10) Payroll check proof of purchase has been received via <u>Transport Loan application form</u> within 30 days have been received and updates Receipt Submitted field to yes.</li> <li>11) If no proof of purchase received, follow up with employee and if there is no reasonable explanation the full loan amount will be recovered in following pay period</li> <li>12) Once proof of purchase has been received the <u>Transport Loan application form</u> is closed.</li> </ul>

#### **Supporting Information**

**Interest Free Transport Loans** 

Transport Loan Guidance and Checklist

Transport Loan application form

### Maintaining Tax Information

The processes involved in ensuring employees pay the correct tax.

Payroll are responsible for ensuring employee's Payroll records are set up correctly with the correct tax code and basis. The Tax team are responsible for applying for S690's the University requires e.g., for any non-resident employee that undertakes work in the UK occasionally, P11D submissions and ensuring any employee impacted by acting as 'Flying Faculty' is identified and the correct tax paid.

Flying Faculty describes the situation where an employee is sent to a non-UK country to carry out University work, e.g., deliver a programme at a University the UoE collaborates with. As a result, a tax liability is paid to the tax authority in the country the employee has been working in.

P11D submissions are required where an employee has received expenses and / or benefits which are taxable, including: Living accommodation; Private medical insurance (but not annual check-up / screening); other benefits employee has directly received; Travel. This is currently an offline process.

Role	Employee	Tax Team	Payroll	External Advisor
Process -	1) Completes 'Provide		2) Payroll receive report indicating Employee	
P45	your tax information		has uploaded a P45/New Starter Checklist	
	for HMRC' or 'Do you			
	still need to provide		3) Access Statutory deductions calculation card	
	your tax information to			
	HMRC?' task on People		4) Update employee record with tax details	
	and Money		from the P45. E.g., tax code, previous taxable	
			pay and tax paid figures	

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Process -	1) Tax team apply to HMRC	2) Payroll team receive S690 from HMRC and	
S690	for S690 (offline)	make manual adjustment accordingly	
		3) Payroll check if any obligations to country of domicile (offline)	
		4) If yes, then hand over to non-UK payroll (either the contracted Bureau – currently Active Pay or seek advice from External Advisor)	
		5) Run QuickPay to check adjustment	
Process	1)Tax team send Payroll	2) Send tax payslips of affected staff to Tax Team	4) External Advisor
- Flying	team a monthly report to	(offline)	calculates local tax liability
Faculty	identify all employees impacted by acting as	7) The External Advisor is paid the amount of the	on behalf of UoE (offline)
	Flying Faculty (offline)	tax liability to enable them to pay the applicable country (offline)	5) External advisor sends calculation to Tax Team
	3) Send Passport stamps and	, , , ,	(offline)
	pay slips to External Tax	11) Payroll recover offset amount via costing to	
	Advisors of relevant countries (offline)	the School/ Dept	8) External advisor pays tax amount to the specific
		12) Inform school costing recovery made	country's tax authority
	6) Tax team instruct School/Dept to pay External	(offline)	(offline)
	Tax Advisor (offline)	Reimburse the school with the amount of tax reduction (offline)	9) The Local Country Tax Authority credits the UoE
	10) When the country credits		account (offline)
	the UoE account, the Tax		,
	Team will identify the		
	payment and inform Payroll		

Process –	The production of P11Ds is currently an off-line process. Please speak to payroll manager for further details
Create	
P11D	

#### Pensions Automatic and Contractual Enrolment

In line with UK legislation all staff are automatically enrolled into a workplace pension providing they meet auto enrolment criteria. The Pensions Team are responsible for letting staff know that they have been auto enrolled as well as ensuring that membership records have been accurately set up in the appropriate pension scheme.

Information on auto enrolment and re-enrolment and other information on pension schemes, joining and leaving a scheme and retirement can be found on the Pensions webpages

The process of enrolling staff into a pension scheme, both automatic and contractual enrolment includes:

- Automatic enrolment to the appropriate UoE pension scheme
- Postponement for casual workers (in line with Conditions of Service for casual workers)
- The contractual enrolment of staff on grades UE06 UE10 (excluding Guaranteed Hours Contracts) and other grades listed on the Appendix to USS; and EU press and Edinburgh Innovations staff to Scottish Widows.

This process takes place as part of the payroll cycle. The process runs and undertakes an initial calculation of earnings.

Auto enrolment reports are run every month following the completion of the dummy payroll run, usually around the 19<sup>th</sup>/20<sup>th</sup> of each month (to ensure letters are sent before pay slips are issued)

#### Overpayments

The Payroll Policy outlines the University's position on reclaiming overpayments.

Recovering overpayments made in error due to records not being updated or Payroll not being informed at the time, so money needs to be recouped from the employee / ex-employee. This may be due to

- Late Change of hours impacting on current pay.
- Leavers that have been paid
- Incorrect adjustments made previously
- Allowances not ended on time
- GH/Overtime that should not have been paid

- Non-starters and Payroll not informed
- Post payroll checks identifying payment issues
- Line Manager/budget holder monitoring ledger/payroll MI.

Any errors identified prior to BACS cut-off would be recalled, thus avoiding overpayment. Correct payment would be issued (advance process).

Employee/LM/HR	Payroll Team	HR Operations
•		
'	1) Payroll may identify overpayment if an adjustment had previously been made	3) Payroll notify HR
notify them that	incorrectly.	Operations via SR if updates
overpayment has been		/ corrections needed to
made.	2) Check if the person is a current employee.	contractual allowances.
6) Employee notified of	3) Make correction to Employee record - Incorrect non-recurring element entries can be	10) Payroll notifies HR
reason for	corrected by Payroll but assignment updates / corrections to contractual allowances	Operations via SR if person
overpayment and	would need to be made by HR Operations.	is no longer an employee
		(to update employee record
,	4) Assess impact on pay.	with leaving date).
8) Employee receives		,
letter.	5) Assess material impact. I.e., if recovering the full amount in a month would reduce	
9) Employee may		
' ' '		
	6) Notify the employee to inform them of how the overpayment occurred and how it will	
on payment.	be recovered, i.e., in a single recovery in the current month.	
	7) Write to employee to notify them of the repayment plan (giving sufficient time).	
	9) Enter the renayment elements on FE record. The renayment element(s) will be	
	Operations  1) Contact Payroll to notify them that overpayment has been made.  6) Employee notified of reason for overpayment and process for recovery.  8) Employee receives	1) Contact Payroll to notify them that overpayment has been made.  2) Check if the person is a current employee.  3) Make correction to Employee record - Incorrect non-recurring element entries can be corrected by Payroll but assignment updates / corrections to contractual allowances would need to be made by HR Operations.  4) Assess impact on pay.  8) Employee receives letter.  9) Employee may volunteer to make one off payment.  6) Notify the employee to inform them of how the overpayment occurred and how it will be recovered, i.e., in a single recovery in the current month.

 not be taken from a different assignment due to pensions implications
10) Contact HR to correct the record with a leaving date if the person has left the University.
11) A letter is issued to the person that received the overpayment (not a current employee) to inform them of the overpayment details. The letter will include bank details for the person to repay the money to UoE or subsidiary. Payroll will save / upload a copy of the letter to SharePoint (employee file).
12) If Payroll identifies that the money has been received, the relevant Payroll control account will be reconciled to ensure the overpayment is no longer marked as outstanding.

### Advance payments

Missed. Late or Overpaid Payments

This step outlines how to process an advance payment for employees that have missed the payroll run, e.g., late contracts so the employee should not have to wait until the next month to receive funds. This would apply where an employee is underpaid or missed payroll. The decision can be made to advance the employee the amount. An estimated net amount is calculated (to consider pension, PAYE and NI deductions). Adjustments are entered into the following pay period to correct payroll record and advance recovered.

Payroll will decide whether to support the request and pay the employee or not support the claim, e.g., where the claim is for a small number of hours or overtime and not putting the employee in significant financial hardship, they may not process an advance payment. If the request is supported, Payroll calculates an estimated amount (circa 61%) that the employee would receive to take into account PAYE, NI and Pension Contributions.

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The employees' Pension, Tax and NI figures will be adjusted in the following months main Payroll run.

If it is decided to support the request, the Payroll Manager will then decide if immediate action is required (i.e., faster payment by CHAPS) or if it is acceptable to pay the employee in the Advance Payment Run (approx. 1 week after the main Payroll run). Where immediate action is not required the employee will receive the out-of-cycle payment as part of the Advance Payroll Run.

The intention is not to use this Advance Run for late starters as the individuals should be communicated with upon commencement of employment when they can expect to receive their 1st salary payment but there are likely to be occasional exceptions agreed. Employees who start their employment after the payroll cut-off (16<sup>th</sup> of the month) will receive their first payment on pay day of the following month.

If it is decided that immediate action is required, and a faster payment is to be arranged Payroll will create an entry on the Bankline system for the calculated advance payment to be made to the employee.

Two levels of authorisations are required for payments made via Bankline, therefore, Payroll will contact the relevant Directorates/Departments by email to obtain the necessary approvals.

Role	Employee/ LM or SDA	Payroll Team	Payroll Manager	Finance Operations (Cash Office)
Process	1) The employee, their Line Manager or SDA notify Payroll via	2) Request for advance payment received	6) The Payroll Manager will	10) Finance Ops (Cash Office) will release the faster
	Service request (or phone call or email) that the employee has	3) Payroll decides whether to support the request	decide whether immediate	payment to pay the employee as swiftly as
	been underpaid of missed the current Payroll run	4) Payroll notifies the employee of their decision, via SR if the request has been declined	action is required	possible
	5) The employee receives confirmation via SR that they will	7) Payroll calculate and process the estimated amount		
	not receive an advance payment and any arrears / corrections will	8) Create Bankline payment		
	take place in the next pay period.	9) Handover to Finance Ops (Cash Office) to process payment. Payroll will notify the Finance Ops (Cash Office) that a Bankline payment has been created and will attach		
		the necessary approvals so the faster payment can be		

released to ensure the employee receives the funds as quickly as possible	
11) The employees Payroll record is updated with the recovery amount and corrected so that in the next Payroll run, their Payroll record is updated accurately with the correct amount of Pension, Tax and NI for both the advance payment and the following month's main Payroll run	

#### Leavers

The <u>Guide to Employee Separation</u> process outlines the steps prior to Payroll involvement. Employees should contact the Pensions Team at least three months in advance if they are retiring.

This section includes how to process an organizational leaver or a leaver of one or more assignments. This includes processing outstanding holidays pay entitlement, overpayment recovery, loan recovery and maintenance and the notification of applicable leavers to external salary sacrifice providers.

When a Death in Service occurs, this will be processed in a way that that ensures no overpayments or residual annual leave are automatically recovered.

Role	Payroll	Employee	Line Manager	External provider
Leavers	<ol> <li>Use the leaver report to check reason for leaving. For a Death in Service, follow specific process outlined below.</li> <li>Are there any salary sacrifice elements? e.g., CCV, Cycle to Work</li> <li>Notify Provider of leavers with salary sacrifice elements</li> <li>Check if there are any loans or overpayment recoveries</li> <li>Run QuickPay to assess impact of recovering the outstanding monies due versus their final salary and other monies owed to them</li> <li>Use quick pay results to determine if recovery can be applied as one</li> </ol>	1) As per the Annual Leave Policy, employees must take all leave entitlement before their last day of service in their role. Upon termination, annual leave entitlement will be prorated based on your termination date. Any underused holidays will be		4) Provider notified of leavers with salary sacrifice elements

repayment	
8) If required, may move to	
overpayment and employee notified to	
agree payment plan	
10) Roll back QuickPay	
10) Non Back Quicki dy	
11) If the leaver reason code is 'TUPE	
transfer' Payroll Team must make a	
manual adjustment to ensure the	
employee does not receive	
payment/deductions for any	
untaken/overtaken annual leave.	
Annual leave balance is transferred with	
them. Any annual leave payments or	
deductions must be offset for TUPE	
Transfers	

Employee Leaving one of
more of their Multiple
Assignments Process

- 1) Use the leaver report to check if the employee is leaving all assignments
- 2) Do they have any salary sacrifices or loans on any assignments?
- 3) Move loan and / or salary sacrifice to remaining assignment.
- 4) If a Service Request is received from the Line Manager advising of untaken accrued annual leave or advising that employee has used more than their accrued annual leave entitlement, make the necessary adjustment to the employees final salary in the role.

- 1) As per the Annual Leave Policy, employees must take all leave entitlement before their last day of service in their role.
- 1) If, for operational reasons, employees are unable to take all of their accrued leave entitlement prior to their last day of service in the role, Line Managers should raise a Service Request using the Category 'Pay Enquiries General' confirming how many hours annual leave should be paid to the employee for the post that they are leaving. Payroll will process the necessary payment of annual leave in the employee's final salary for this role.

If an employee has used more than their accrued annual leave entitlement prior to their last day of service in the role, Line Managers should also raise a Service Request using the Category 'Pay Enquiries – General' to confirm how many hours annual leave have been overused. Payroll will then make the necessary adjustments e.g. pay deduction, to the employee's final salary for this role.

		Annual leave entitlement cannot be transferred from one assignment to another where an employee holds multiple assignments and one comes to an end.  Once an employee's termination has been processed, Line Managers can review the employee's prorated balance via My Team > Absence Balance.	
Death in Service	1) Check the leavers report for any leavers with a Death in Service reason code  2) Have they overtaken Annual leave e.g., number of holidays taken versus their entitlement if so  3) Make adjustment to ensure overpayment not recovered via element entry screen  4) Did they have any salary sacrifice? E.g., Childcare vouchers, cycle to work  5) Notify Provider		6) If the employee had any salary sacrifice elements, the provider is informed that the employee has passed away and therefore are a leaver of the scheme

7) Is there an outstanding loan balance?		
8) Make a Payroll adjustment to offset loan		
9) No payment will be made unt deceased estate gets in contact		
Supporting Information		<u>I</u>

#### **Supporting Information**

Guide to Employment Separation
Missed, Late or Overpaid Payments

# Generate Payslips

Payslips (from April 2022 onwards) will be available to view in the payroll app on People and Money.

Role	Payroll Team	Leavers/ LMs/ SDAs	HR Operations
Process	Payslips are generated by the Payroll Team which produces a payslip for all employees available in the Payroll app. The same process also generates paper pay slips for Casual Workers and Pensioners. The Name and Address will appear on the front of the payslip to enable it to be posted to the employee's home address.	Line Managers/ SDAs should remind all leavers to ensure their home address is up to date to ensure safe receipt of their last payslip	Leavers will need to have their delivery preference updated to 'online and paper' by HR Operations as part of their process

#### P45 Process

P45's are issued to all leavers and they show how much tax a person has paid on their salary so far in the tax year (6 April to 5 April). Leavers will receive their P45 shortly after they receive their final payment from the University.

Role	Payroll Team	Leavers/ LMs/ SDAs	HR Operations
Process	P45s are generated by the Payroll Team and are	Line Managers/ SDAs should	Leavers will need to have their delivery
	paper based. The Name and Address will	remind all leavers to ensure their	preference updated to 'online and paper' by
	appear on the front of the P45 to enable it to be	home address is up to date on	HR Operations as part of their process and
	posted to the employee's home address	People and Money to ensure safe	should be added into their Leavers Checklist.
		receipt of their P45.	

## Salary Costing Changes

Salary costing changes will be maintained by Payroll Services. Salary costing changes can be as a result of many factors such as (but not limited to):

- Salary codes entered at recruitment stage were incorrect or were only for a temporary period of time.
- Grant/project comes to an end but employment continues on another funding source.
- Employee goes on sick or maternity leave and salary costs must be paid from alternative source.
- Percentage split requires changing due to amount of time employee spends on specific projects/grants.

From the launch of Payroll functionality in People and Money, all salary costings must use the Chart of Accounts.

A Line Manager or SDA can view the costing details for an employee within My Client Groups > Show More > Costing Per Person.

If the costing requires updating, Line Managers or SDAs complete the <u>Charging of Salaries form (Form 13)</u>. Obtain offline approval for the salary costing change in line with the guidance on the form and <u>Employment and Finance Approvals Guidance</u>.

The <u>Form 13</u> should be sent via an SR using category **Salary Costing Change** by the 10<sup>th</sup> of the month, which will route to Payroll Services for processing. Further details can be found in the <u>Guide to Job Changes</u>.

## Managing Research Salary Costs

If costs related the assignment are to be charged in part or total to cost centre 30010003 (research salary control account) a research salary management labour schedule may need to be created or amended. Please liaise with your school research administration team to provide this information if required. For further information on staff costs on projects, please see the <u>Research Finances SharePoint</u>.

Research Finance Administrators can find more information and guidance on the User Guides page of the Finance Development Hub.

# Appendices

# Appendix 1 – Pro-ration

The following table explains how pro-ration works in People and Money.

Full-time Employee	<ul> <li>Proration is based on monthly pay, working hours available in the month and hours worked</li> <li>Employee works Mon to Fri 7 hours per day, 35 hours per week. Their salary increases from £18k to £20K from 15 April 2021.</li> <li>There are 22 working days in April, working hours for the month are 22 x 7 = 154 <ul> <li>10 days are due for FTE of £18k = 10 x 7 = 70 Hours</li> <li>12 days are due for FTE of £20k = 12 x 7 = 84 Hours</li> <li>Salary for April: 18000 / 12 / 154 x 70 = £681.82</li> <li>20000 / 12 / 154 x 84 = £909.09</li> <li>Total due = £1590.91</li> </ul> </li> </ul>	MO TU WE TH FR SA SU         29 30 31 1 2 3 4         5 6 7 8 9 10 11         12 13 14 15 16 17 18         19 20 21 22 23 24 25         26 27 28 29 30	
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Part Time Employee	For part time employees the FTE salary is used to	4 April 2021 →
	calculate the annual salary	MO TU WE TH FR SA SU
	Proration calculation uses hours, the same as the full-	29 30 31 1 2 3 4
	·	5 6 7 8 9 10 11
	time example	12 13 14 15 16 17 18
	Employee works Mon to Wed 5 hours per day, 15	19 20 21 22 23 24 25
	hours per week. Their salary increases from £18k to	26 27 28 29 30
	£20K from the 14th of April 2021	
	Part time annual salary:	
	18000 / 35 x 15 = 7714.29 p.a.	
	20000 / 35 x 15 = 8571.43 p.a.	
	There are 12 working days in April, working hours for	
	the month are 12 x 5 = 60	
	5 days are due for FTE of £18k = 5 x 5 = 25 Hours	
	7 days are due for FTE of £20k = 7 x 5 = 35 Hours	
	Salary for April: 18000 / 35 x 15 / 12 / 60 x 25 =	
	£267.86	
	20000 / 35 x 15 / 12 / 60 x 35 = £416.67	
	Total due = £684.53	

Calculating daily rate	Salary & allowances are paid as normal and displayed on payslip Occupational pay is calculated using the employees	
	work schedule	
	Statutory payments are calculated using calendar days	
	The daily rate for salary is offset against the daily rate	
	of the statutory payment	
	Occupational and statutory payments are added	
	together and offset	
	Absence details:	
	Start Date of Absence: 01/01/2021 End Date of	
	Absence: 31/12/2021	
	Option 1: 18 wks full pay, 21 wks. SMP; Unpaid AWE:	
	£614.10, 90% = £552.69 p.w.	
	Work Schedule = M-F 7 h.p.d Working hours in month	
	(Jan 21) = 147 hours (21 days x 7 h.p.d)	
	Calendar days in month (Jan 21) = 31 days Salary	
	£35,845.00	
	Daily Rate Calculation: Monthly salary / working hours	
	in the month / daily hours	
	2987.08 / 147 x 7 = 142.24	
	SMP Daily Rate Calculation: Weekly rate / days in a	
	week	

552.69 / 7 = 78.955 (the daily rate will differ by 1p where the rate does not divide equally, however the overall result is correct) 78.96 x 31 = 2447.63 OMP Daily Rate Calculation: Monthly salary / working hours in the month / daily hours – SMP daily rate 2987.08 / 147 x 7 = 142.24 – 78.95 = 63.29 (the daily rate will differ by 1p where the rate does not divide equally, however the overall result is correct) 63.29 / 7 x 147 = 1328.96 (rounded down to match system result)	
Maternity Offset Calculation: OMP + SMP 1328.96 + 2447.63 = 3776.59	