



DIFFICULT CONVERSATIONS TOOLKIT

THIS TOOLKIT IS MOST SUITED FOR: ALL STAFF, NEW/CURRENT/ASPIRING MANAGERS



Prepare for a difficult conversation

Control the direction of a difficult conversation

Avoid exaggeration and escalation in difficult conversations

LinkedIn Learning Course Chapter: How to prepare for difficult conversations

10 MIN WATCH



LinkedIn Learning Video: Best Practices for difficult conversations

4 MIN WATCH



LinkedIn Learning Course: Manager's Guide to Difficult Conversations

57 MIN WATCH



Forbes

Forbes Article: 14 ways to approach difficult conversations

5 MIN READ



Conversation Hub: Annual Review Advice

15 MIN READ